



Legal Information and Guidance



Free 24 hour confidential helpline
0800 028 0199



Legal Information and Guidance

The Health Assured 24/7 confidential helpline and portal, gives you access to legal information and guidance on a wide range of issues including personal, financial and legal matters of any reasonable kind.

Our in-house legal advisors are fully trained and have extensive experience in providing immediate support to individuals in their time of need. The Health Assured legal team will assist with a wide range of issues by providing information on legal processes, obligations and liabilities, enabling you to identify your next step and make informed decisions about the best way to resolve the issue at hand.



Common reasons for calling include:

- Consumer rights
- Family and matrimonial law
- Childcare & eldercare
- Civil litigation
- Medical negligence
- Motoring offences
- Personal injury
- Wills and probate
- Landlord and tenant
- Housing and property law
- Immigration



Our helpline also provides guidance and signposting for debt and money management including:

- Budgeting
- Buying or renting a property
- Negotiating with creditors
- Debt management plans
- County Court Judgements
- Benefits and grants
- Mortgage advice
- Equity release
- Financial calculators

The reasons listed above are examples — our legal support service covers a wide range of topics and your call will never go unanswered. The Health Assured 24/7 confidential helpline makes it easy for you to access support, information and counselling as a fully integrated package. We have a range of resources available on our online portal, giving you access to tools that promote a healthy lifestyle and greater wellbeing.

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